# **FLOORENSIKS BY CRAFTCARE**

Owner, Bryan McCue

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## **Highlights and Qualifications**

- 31 years as a licensed flooring contractor in the greater San Francisco Bay Area. . CSLB # 576013.
- National Wood Flooring Association member since 7/20/2001.
- NWFA floor certified inspector for the past 12 years. #CP207205
- Specialize in wood flooring and wood floor inspections, though the C-15 license covers a variety of floor coverings.
- Additional certifications with the NWFA include the following;
  - -Installation
  - -Sand and finish
  - -Repair and recoat
- As a licensed contractor and certified inspector I've participated in many workshops and classes with the NWFA since 2001. These include inspector seminars, report preparation classes and various hands-on trainings featuring industry standard techniques for installation, sanding & refinishing and general jobsite tasks, including training with the proper use and handling of flooring machines, installation tools and the use of stains and finishes.
- I have been an NWFA panelist assigned to review and edit material and language used in the industry standard technical resource literature.
- I write articles for the Hardwood Floor Magazine and participate in the wood floor blogs such as unique inspection issues.
- I have attended classes on the properties of the various species of wood flooring, including exotic flooring like bamboo, Ipe, Brazilian Cherry and domestic material such as maple and oak, and how they differ in installation techniques and performance.
- I have taken in-depth studies at seminars, classes and online video workshops to learn more about the relationship of water to wood, including how moisture acts in substrates such as cement.
- Studied the milling and manufacturing of wood floor products, including touring mill sites.
- I have completed thousands of wood floor jobs and hundreds of wood floor inspections over the years, continuing to the present.
- As an inspector, I've been involved in arbitrations and assisted in the review of deposition materials and other legal documents.

### **Licensing and certifications**

• State Contractors License # 576013, a C-15 designation, since 1985. Always current and without judgments.

- National wood Floor Association #897404, since 2001.
- NWFA floor inspector #CP207205, since 2006.
- Craftcare Hardwood Floors has been a member of the Better Business Bureau # since 1986. It has always been in the top tier standing.
- Liability Insurance with Travelers #2334x9070.
- State Bond with Surety Company #432103.
- Workers Compensation insurance with Security National Ins. Company #SWC1072474.

#### Relevant skills and experience

- I started my own wood floor business in 1984. My love for *wood* work, which began during wood shop in Junior High school planted a seed for my future career. Professionally this avocation found its way into the floor world when a friend had me help him refinish a wood floor as part of his general contracting work. From there, I worked part time for a couple of small local floor companies and began to develop the skills needed to move forward with my own business. Early on I did all the jobs by myself which gave me a real understanding of how the work is done and what to expect. Through the years I've worked with all types of woods, stains, dyes, oils and a variety of finishes.
- To this day I love to see someone's home or business transformed with the beauty of wood flooring, whether it be with the installation of custom new floors or the refinishing of old existing floor.
- My inspection business arose from the wood floor business out of necessity. Over the years more and more clients would have me come to a job to evaluate a problem they were experiencing. Seeing the need for a more formal approach, I discovered that the NWFA had such certifications. So I progressed into the world of wood floor inspections. The wood floor industry has been introduced to species from all over the world in the last couple of decades. Also there are many different styles of installation that were not seen when I start 31 years ago.

#### Employment history

• Craftcare, my wood floor business, has been proudly serving customers for 31 years in the San Francisco Bay Area and many other locations in California.









